

دائرة الموارد البشرية
Human Resources Department

Date 01/12/2020

KHALED MOHAMMAD BANYHMADAN



PERSONAL INFORMATION

Title: Dean of Students Affairs

Academic Rank: Associate Professor

Date & Place of Birth: 01/12/1968 – Jordan

Nationality: Jordanian

Address: Amman – Al Rashid

Phone No.: 00962-79-5559444

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ACADEMIC QUALIFICATIONS

Degree	Major	Duration (From-To)	University	Country
Bachelor	Business Administration (Human Resources)	1992 – 1995	Basra University	Iraq
Master	Business Administration	1995 – 1997	Baghdad University	Iraq
PhD	Business Administration	1999 – 2002	Baghdad University	Iraq

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TEACHING EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
2017-until now	Associate	Amman Arab University	Business School	Jordan
2014 – 2017	Associate	Abu Dhabi Police Academy	Higher Education Department	UAE
2002 – 2014	Associate	Applied Science Private University	Business Administration Department	Jordan

OTHER EXPERIENCE

Duration	Rank	Institution	Country
2013	Associate	Jordan Police Academy	Jordan
2012	Associate	King Abdullah Development Fund	Jordan
2012	Associate	ASU Studies and Research CENTER	Jordan

PUBLICATIONS

JOURNALS

Author/s (In Order)	Title	Journal	Vol./No.	Publication Date
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1. **Banyhamdan, K.**, Z. M., Muhsen, A., Alhamdan, M., Rayan, A., Banyhamdan, K., & Bawadi, H. (2020). Emotional intelligence and intent to stay among nurses employed in Jordanian hospitals. *Journal of nursing management*, 28(2), 351-358.
2. Almomani, R., Al-Ghdabi, R., & **Banyhamdan, K.** (2020). Patients' satisfaction of health service quality in public hospitals: A PubHosQual analysis. *Management Science Letters*, 10(8), 1803-1812.
3. **Banyhamdan, K.** M. T., Aljawarneh, N. M., Alomari, M. A., Almasarweh, M. S., Harafsheh, I. M., & Alwagfi, A. A. (2020). Impact of human capital in quality and strategic excellences. *International Journal of Advanced Science and Technology*, 29(7), 11702-11710.
4. **Banyhamdana, K.** M., Al Mualab, I., Al-Ghalabic, R. R., & Adid, W. B. A. (2020). The Impact of Strategic Thinking on Human Resources Development Strategy. *International Journal of Innovation, Creativity and Change*, 14(4).
5. **Banyhamdan, K.**, Al-Ghalabi, R. R., Al-Zu'bi, H. A., Barakat, S., Alzoubi, A. A., & AbuAd, W. B. (2020). Antecedents Of Job Performance During Covid-19: A Pilot Study Of Jordanian Public Hospitals Nurses. *PalArch's Journal of Archaeology of Egypt/Egyptology*, 17(4), 339-351.
6. **Banyhamdan, K.**, Sakher, A., Rami, H., Ruba, A.-G., & Amineh, K. (2020). The Impact of Business Ethics on Employee Engagement: Case Study from the Jordanian Social Security Corporation. *International Journal of Psychosocial Rehabilitation*, 24(8).
7. Ruba, A.-G., Qasim, A., Reham, Z., & **Banyhamdan, K.** (2020). Impact of Strategic Human Capital Management Practices on Innovation Performance through Middle Management Characteristics: A Study of Industrial Companies in Jordan. *Quality-Access to Success*, 21(177).
8. Aldaibat, B. F., Alshawabkeh, Z. A. E., Al-Shalabi, F. S., Al-Momani, R. Z., **Banyhamdan, K.**, & AlAbbadi, L. H. M. (2019). Implementation of Diversity Management and Its Relationship with Organizational Justice: Case of Jordan. *Academy of Strategic Management Journal*, 18(3), 1-14.
9. Alshawabkeh, Z. A. E., Aldiabat, B. F., Al-Zubeidi, M. A., Nsour, B. H., Al-Shalabi, F. S., Al-Momani, R. Z., . . . **Banyhamdan, K.** (2019). Stability Strategy and Its Direct Role in Achieving Competitive Advantage at Jordanian Communication Companies. *Academy of Strategic Management Journal*, 18(3), 1-13.
10. **Banyhamdan, K.**, Ruba, A.-G., & Reham, A. (2019). The Effect of Green Human Resource Practices on Green Innovation Performance: A New Paradigm from Industrial Companies in Jordan. *International Journal of Recent Technology and Engineering*, 8(4).
11. Reham, A., **Banyhamdan, K.**, & Ruba, A.-G. (2019). The Impact of Green Human Resource Management (GHRM) Practices on Environmental Orientation of Chemical Industrial Companies in Jordan: The Moderating Role of Employee Environmental Knowledge. *Jour of Adv Research in Dynamical & Control Systems*, 11(10-Special Issue).
12. Ruba, A.-G., **Banyhamdan, K.**, & Reham, A. (2019). The Impact of Human Resource Management Practices on Sustainable Competitive Advantage: A Study of Service Enterprises in Jordan. *Jour of Adv Research in Dynamical & Control Systems*, 11(11-Special Issue).
13. Ruba, A.-G., Reham, A., & **Banyhamdan, K.** (2019). Impact Of The Green Supply Chain

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- Management Practices On Corporate Image Of Chemical Industries In Jordan. International journal of scientific & Technology research, 8(12).
14. **Banyhamdan, K.** (2013). Human Resource Planning in the Telecommunication Industry. American Academic & Scholarly Research Journal, 5(3 special issue), 156.
15. **Banyhamdan, K., & Barakat, S. M.** (2012). Web 2.0: Internet technology used in human resource recruitment. American Academic & Scholarly Research Journal, 4(5), 1.
16. **Banyhamdan, K. M., Harrim, H., & Al-Qutop, M.-A. Y.** (2012). Transforming an organization into a spiritual one: a five-pathway integrated framework. International Journal of Business and Management, 7(11), 74.
17. Al-Fawaer, M., **Banyhamdan, K., & Al-Zu'bi, H. A.** (2012). A study of benchmarking influence on customer satisfaction. International Journal of Business and Management, 7(8), 108.
18. Faleh, A. A., Hani, J. I., & **Banyhamdan, K.** (2011). Building a Knowledge Repository: Linking Jordanian Universities E-library in an Integrated Database System. International Journal of Business and Management, 6(4), 129.

There is also a number of papers related to the specialization in Arabic Language.

CONFERENCES

Author/s (In Order)	Title	Conference	Country	Date
1.	<i>First International Conference for the faculty of economics and administrative sciences – Jerash Private University. "The impact of spending on the human capital in the success of business organizations" – Oct 2002</i>			
2.	<i>First International Conference for the faculty of economics and administrative sciences – Applied Science Private University. "Analyzing the correlation between human resource management systems and human capital" – July 2003</i>			
3.	<i>Second International Conference for the faculty of economics and administrative sciences – Alzarqa Private University. "Total Quality Management Requirements and possibility of its implementations" – Oct 2003</i>			
4.	<i>Second International Conference for the faculty of economics and administrative sciences – Applied Science Private University. "Total Quality Management in multi resources information systems" – April 2006</i>			
5.	<i>Third International Conference for the faculty of economics and administrative sciences – Applied Science Private University. "The effect of information technology on organizations creativity" – April 2009</i>			
6.	<i>First Round for the Arab International Quality Assurance in Higher Education – Alzarqa Private University. "Towards a mechanism for the implementation of Total Quality</i>			

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Management at Arab Universities" – Jordan, June 2011

7. *Second Round for the Arab International Quality Assurance in Higher Education – Al Khalijia University. "Quality of educational services and its effect on students satisfactions" – Bahrain, April 2012*
8. *Fourth International Conference for the faculty of economics and administrative sciences – Applied Science Private University. "Specializations Management and its role in achieving competitive advantage and superior performance" – April 2012*
9. *Head of the organizing committee for the international conference for management information technology systems for creativity and regional development – Middle East University – March 2013*

MEMBERSHIPS OF SCIENTIFIC AND PROFESSIONAL SOCIETIES

1. Head and Member for more than 40 Masters Discussions Committees
2. Advisor for 20 Masters dissertations
3. Reviewer for a number of Arabic and International Journals
4. Strategy and strategic planning, Alyazori Publishing House, 2009
5. Planning and development of human resources in the UAE, Abu Dhabi Police Academy, 2015
6. Total quality management, Alyazori Publishing House, 2014
7. Human resource management, Under Publication

UNIVERSITY COMMITTEES

1. Developed written course outlines and course materials.
2. Delivered courses, supervised and instructed a diverse population of students in the classroom.
3. Drafted and executed examination schedules.
4. Prepared and graded exams.
5. Maintained office hours to assist and advise students.
6. Carried out administrative responsibilities as assigned by the Dean of the Faculty.
7. Performed student advising and exam supervision.
8. Member of the Business Administration Departments Accreditation Committees.

WORKSHOPS OFFERED

1. Human Resources
2. Negotiations Art
3. Time management
4. Emotional intelligence
5. Office and Secretaries management
6. Change management
7. Thinking Skills



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8. Innovation
9. Creativity
10. Managerial Leadership
11. Communication Skills
12. Team Work
13. Management by objectives
14. Decision Making
15. Conflict Management
16. Authority and capacity building
17. Promotion

RESEARCH INTERESTS

Human Resources management, Organizational Citizenship Behavior (OCB), , Tourism and Hotel Management, Employee Performance, Service Quality, E- Commerce, Leadership Style , Emotion, Hospitality, Ethics.

LANGUAGES

Arabic and English

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GRADUATE STUDENTS SUPERVISION

Student Name

Thesis Title

REFERENCES